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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Steven R. DONOVAN

Application No.:

09/435,540

**Reply under 37 CFR 1.116
EXPEDITED PROCEDURE**

Examiner: Parton, K.

Filed:

November 8, 1999

Group Art Unit: 2153

Attorney Docket No.: 09710-1165

Client Docket No.: RIC-99-057

For: METHOD AND SYSTEM OF PROVIDING DIFFERENTIATED SERVICES
(as amended)

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Assistant Commissioner for Patents
Washington, D.C. 20231

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Technology Center 2100

RESPONSE UNDER 37 CFR 1.116

Dear Sir:

In response to the final Office Action of December 4, 2002, and the Advisory Action of
March 5, 2003, please amend this application as follows:

IN THE CLAIMS:

Please cancel claims 1-15 without prejudice or disclaimer to any continuation that may be
filed.